

EasyCare

in collaboration with **iD+C CLINIC**

INTERNSHIP PROGRAMME

ON-THE-JOB TRAINING PROGRAMME OUTLINE FOR
INTERNS AND TRAINEES
(CLINICAL PROGRAMME)

APPLICATION PROCESS

1

Application will depend on individual requirements of the institution.

2

Once approved, an interview will be arranged with one of the directors/supervisors.

3

Interview will be at the site of deployment and a short introduction of the work flow will take place.

The Internship Program will be catered to meet the institution's requirements and learning will be on-the-job basis.

A short orientation will be conducted over a period of 7 days upon acceptance prior to commencing the internship programme.

The placement can last from 1-6 months. Permanent positions may be offered for promising individuals.

ORIENTATION

- The first 7 days of orientation involves introducing the intern to the various worksites. This is done by visiting:

1. Physical Clinics (iDOC Clinic)
2. Telemedicine Platform @ HQ/Nanyang Polytechnic
3. Health Tech, software and development @ HQ
4. Health Device manufacturing and clinical use (KAHA)
5. Partner deployment sites e.g. Unity Pharmacy



Unity Telebooth

LEARNING OBJECTIVES

- At least 2 supervisors will be attached which will usually be an Executive, Clinic Manager, Care Coordinator and/or Clinic Assistant.
- The learning objectives will be determined by the lead supervisor and may include (at least 4) but not limited to:

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1. Understanding the overall model.
 2. Working with various allied healthcare professionals
 - i. Doctor
 - ii. Pharmacist
 - iii. Clinic Coders
 - iv. Managers
 - v. Allied Healthcare Professionals
 - vi. Third-party Service Providers
 - vii. Insurance and Fintech healthcare associates
 3. Understanding basic clinic workflow, business management, administration and accounting.
 4. Job placement – to routinely be able to fulfil a service role during the internship period
 5. Understand the use of novel healthcare devices eg. iDOCWATCH and Remote Monitoring systems
 6. Understanding Telemedicine and Remote Medicine
 7. Understanding ePharmacy and supply chain and inventory management systems
 8. Working on a capstone project that will have lasting significant impact on the growth of development of the intern.

INTERNSHIP JOB PLACEMENT

The candidate is expected to be able to function in a semi-permanent position. Learning during our internship program occurs on-the-job.

- Positions available are subject to availability and discussed with the candidate during the interview process.
 - Junior Clinic Assistant
 - Junior Care Coordinator
 - Trainee Patient Service Associate
- Performance feedback will be from existing permanent staff in the same team and direct supervisors.
- The candidate will function in a supervised position for the first half of the placement.
- Towards the second half of the placement, unsupervised placement may be provided to see if the candidate is able to function independently and this will constitute part of the performance evaluation.
- Staff uniform and equipment (if applicable) will be provided

CAPSTONE PROJECT

The capstone project is a significant aspect of the internship program to assess the growth in skill and character of the candidate.

This will take up 1 working day a week.

- Wholly funded by EasyCare International Pte Ltd
- Significant impact on the teamwork abilities, growth, development of skills and CV of the individual.



- This is a significant component of evaluation and will be graded by at least 2 supervisors.
- Objectives are set on the first week of the internship.
- The project usually involves one of the following
 - Improving existing workflow, services and/or systems
 - Developing a new service or product that has a net positive impact on the parent company and its partners, patients and/or customers.

WORKING WITH EDUCATIONAL INSTITUTIONS

- We have worked with:
 - ITE College East
 - Ngee Ann Polytechnic
 - Nanyang Polytechnic
 - NUS (NUStyle)
-



3 printed model:
BPM and thermometer holder



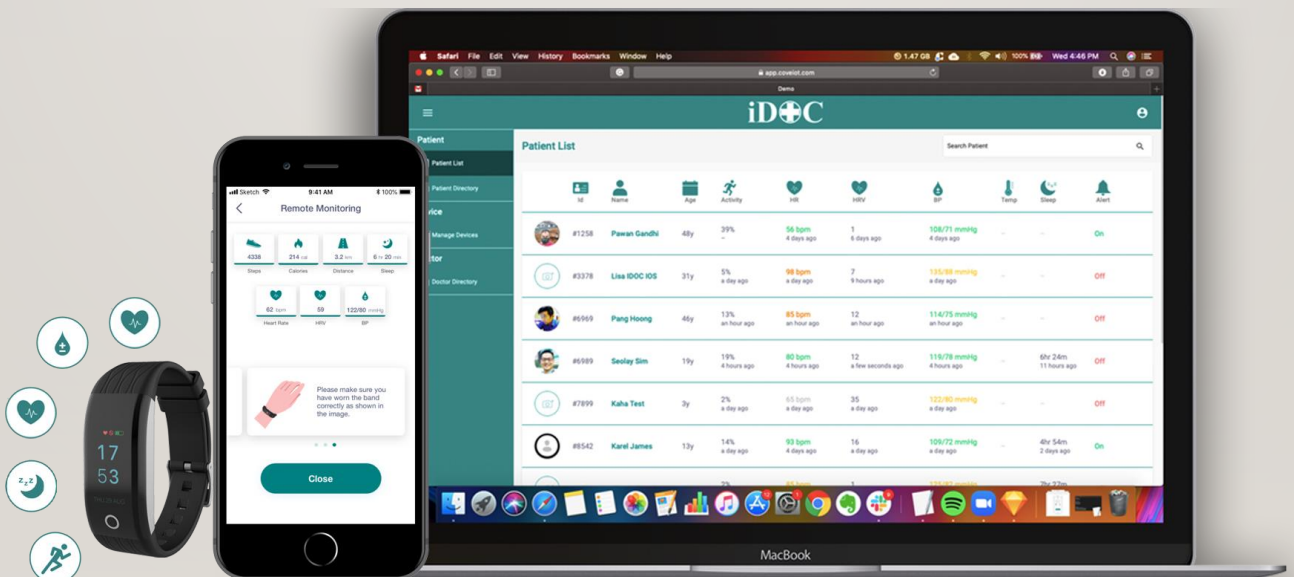
Deployment at Telehealth Centre

PROJECT OPPORTUNITIES

- Remote Medicine
 - Collecting blood samples remotely
 - Handling lab orders, results



- iDOCWATCH
 - Remote monitoring programme
 - Exercise physiology workflow and safety review



APPLY NOW

To apply, visit:

easycare.com.sg/careers

Filling the application form is a mandatory part of the application process.

Contact

For educational institutions/partners, email:

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For students/applicants, email

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